
Vehicle Tow Instructions

Please contact our service centre at **604.592.1255**, 24 Hours a day, to report a vehicle violating the parking procedures.

Please have the following information ready:

- The property's code name or code number.
- The name of the property (e.g. B.C. Place).
- Vehicle Manufacturer (e.g. Ford, BMW).
- Vehicle Model (e.g. Explorer, X5).
- Vehicle Colour (e.g. Blue).
- Vehicle License Plate Number.
- Where the vehicle is parked (e.g. stall number, fire lane, etc.).
- Reason you are requesting removal (e.g. no pass, parked after hours, etc.).
- Please also tell us if the vehicle is modified in any way (e.g. lowered, lift kit, etc.).
- Any other details you may find relevant.

Tel: 604.592.1255

Code:

For verification purposes the caller will need to provide their name and phone number, in addition to the property's Code Word or Code Number. The contact information of the caller will not be disclosed.

A tow vehicle will be dispatched as soon as possible to retrieve the violating vehicle.

If the vehicle leaves before we arrive, please let us know.

If there is information you wish to have added to the file for your property, please contact us.